

KIDS GUEST RECEPTION

Ministry: Guest Connections & Hospitality Staff Contact: Kerrie Butterfield Team Leader: Michelle Strusa-Hyatt, Bob and Victoria Niedermeir, Chris Cross Serving Term: 12 months Time Commitment: 1.5-3 hours per month Review Date: 6 months

Days and Time

Sundays (Church Service times are 9:00 am, 10:30 am, and 12:00 pm)

- 8:40 am 10:10 am
- 10:10 am 11:40 am
- 11:40 am 1:10 pm

Importance of this role

Visitors often take a huge step outside their comfort zone to visit us. That means it's our responsibility to help them feel as comfortable with dropping their kids off as possible. As you serve, you'll grow in humility, compassion, and reliance on the Holy Spirit. Simple acts of kindness can open hearts to the gospel, and through hospitality, you'll discover how God uses you to create a space where transformation begins

Sign-up process

• Complete the Kids Guest Reception Typeform link

Responsibilities of this role

- Personable and courteous showing visitors that they're our number one priority by helping them get their children registered for kids programs temporarily, then explaining how to complete a registration for their children so they are set up in our system. We also give every new child and parent a gift bag.
- Knowledgeable about the kids' programs. We don't have to know everything, but it's important to know enough to answer the basic questions many parents will ask
- Quick to show people around our building. We are blessed to have incredible facilities, but the downside is that often, these can be overwhelming to visitors if they don't know their way around. As volunteers, we have to take the lead in showing parents and families around our building whenever we have the opportunity

Preferred attributes

- Friendly, caring
- Faithful, punctual
- Willingness to be directed and to direct people
- Servant hearted



Prerequisites & Expectations

- Completion of the Volunteer Screening Process *required for all volunteers
- Must be attending BRC for at least 6-9 months
- Willingness to become a member within 6 months of serving
- Signing the Christ Follower's Lifestyle Agreement ***required for all leadership positions**

Training

• Shadowing a team member for 4 weeks

