



CONNECTION CENTER

Ministry: Guest Connections & Hospitality

Staff Contact: Kerrie Butterfield

Team Leader: Victor Pittman, Luigina Dzenutis, Suzanne Kleinknecht

Serving Term: 12 months

Time Commitment: Varies 20- 50 minutes

Review Date: 6 months

Days and Time

Sundays (Church Service times are 9:00 am, 10:30 am, and 12:00 pm)

- 8:50 am - 9:10 am
- 9:50 am - 10:40 am
- 11:20 am - 12:10 pm
- 12:50 pm - 1:30 pm

Importance of this role

Help people connect with God by helping them connect with others and with Black Rock. As a CC host, you'll be the first relationship many visitors have at our church. You'll also have the opportunity to recommend the next steps for those in our community who have been at BRC for a while but haven't connected yet. As you serve, you'll grow in humility, compassion, and reliance on the Holy Spirit, creating space where simple kindness leads to spiritual transformation.

Sign-up process

- Complete the [Connection Center Typeform link](#)

Responsibilities of this role

- Welcome Guests and get to know them
- Assist them in filling out a Connect form
- Offer a gift bag and a Bible.
- Invite guests to Open House
- Ask questions about their personal needs and if they would like any information, walk them to the Worship Center and take them for a short tour when possible.

Preferred attributes

- Friendly, curious about people, and willing to take initiative
- Servant-hearted, love Jesus and others
- Encouraging
- Faithful and punctual
- Knowledgeable about Black Rock. You don't need to know everything, but be willing to find the answers and follow up with people when you don't



Prerequisites & Expectations

- Completion of the Volunteer Screening Process ****required for all volunteers***
- Must be attending BRC for at least 6-9 months
- Willingness to become a member within 6 months of serving
- Signing the Christ Follower's Lifestyle Agreement ****required for all leadership positions***

Training

- Shadowing a team member for 4 weeks

