

SERVING COACH DESCRIPTION



Position: Serving Coach
Ministry/Team: Adult Discipleship
Serving Term: Minimum 1 year

Ministry Leader: Pauline Santos
Team Leader: N/A

Time:

- Flexible hours for 15 minute phone call conversations
- Sunday morning appointments as needed

Importance of this role:

We believe serving others was the primary way Jesus showed his love and lived out his purpose on Earth. We also believe that God created each person with skills, interests and spiritual gifts that allow them to serve and love others in a unique way. Therefore, we provide Black Rock congregants with the opportunity to serve on a team at church as a way of adopting serving as part of their Christ-centered living. The Serving Coach will support the spiritual growth of our congregants by championing the opportunity to serve on a team, guiding them to identify their skills and interests, and helping them join a team at Black Rock.

Sign up process:

- Fill out the sign up form at blackrock.org/serve
- Interview with the Serving Director

Responsibilities of this role:

- Conduct in-person or phone calls with prospective volunteers
- Leverage Realm database to identify prospective volunteers and recruit them for open roles
- Assist prospective volunteers in filling out their skills and interests inventory on Realm
- Utilize Realm's Prospective Volunteer pathways to track prospective volunteers' placement progress and record interaction notes
- Follow up with volunteers post-placement to evaluate the "fit" of the team
- Debrief results of their Spiritual Gifts assessment with prospective volunteers
- Staff Serving recruitment booths during services
- Co-lead Serving Ownership Seminar

Preferred attributes:

- A love for serving on a team at BRC
- Great interpersonal communication
- Great attention to detail
- Proficiency in utilizing & maintaining databases
- Ability to see the qualities and potential of others
- Ability to appropriately handle confidential information
- A passion for helping others grow in their faith

Prerequisites:

- Must attend Black Rock for at least 6 months
- Complete the Volunteer Screening Process
- Complete Serving Coach training
- Review and sign Lifestyle Agreement
- Complete membership process within 6 months of joining this team

Training:

- In-person Serving Coach Training